

FIRST CLASS YACHT CATAMARAN ANAHI

PAYMENT AND CANCELLATION POLICIES 2014

CONFIRMATIONS & PAYMENTS FOR FIT PASSENGERS

Reservations made 150 days or more before cruise departure date:

- It requires a down payment of 20% of the tour cost to secure booking. This payment must be received maximum up to 5 days after the reservation is made.
- An additional deposit of 40% of the tour cost must be done up to 90 days before cruise departure date.
- Remaining 40% of the tour cost must be done up to 60 days before cruise departure date.

Reservations made between 149 and 91 days before cruise departure date:

- It requires a down payment of 30% of the tour cost to secure booking. This payment must be received maximum up to 5 days after the reservation is made.
- An additional deposit of 40% of the tour cost must be done up to 91 days before cruise departure date.
- Remaining 30% of the tour cost must be done up to 60 days before cruise departure date.

Reservations made between 90 and 61 days before cruise departure date:

- It requires a down payment of 50% of the tour cost to secure booking. This payment must be received maximum up to 5 days after the reservation is made.
- Remaining 50% of the tour cost must be done up to 60 days before cruise departure date.

Reservations made between 60 and 0 days before cruise departure.

- It requires an immediate payment of 100% of the total tour cost to secure booking.

CANCELLATIONS & PENALTIES FOR INDEPENDENT TRAVELERS

- Cancellations made up to 150 days or more prior to the cruise departure, have a cancellation fee of us\$100. - per person.
- Cancellations made between 119 and 91 days before the cruise departure date have a cancellation fee of 20% of the total tour cost.
- Cancellations made between 90 and 61 days before the cruise departure date have a cancellation fee of 40% of the total tour cost.
- Cancellations made between 60 and 40 days before the cruise departure date have a cancellation fee of 80% of the total tour cost.
- Cancellations made between 39 and 0 days before the cruise departure date have a cancellation fee of 100% of the total tour cost.

Note: Penalty fees will not apply if we can sell the booked space (s) for that particular tour.

CONFIRMATIONS & PAYMENTS FOR CHARTERS

Reservations made up to 150 days or more before cruise departure.

- It requires a down payment of 30% of the total charter cost to secure booking. This payment must be received maximum up to 10 days after the reservation is made.
- An additional deposit of 50% of the total charter cost must be paid up to 100 days before cruise departure date.
- Remaining 20% of the total charter cost must be paid up to 60 days before cruise departure date.

Reservations made between 149 and 101 days before cruise departure:

- It requires a down payment of 40% of the total charter cost to secure booking. This payment must be received maximum up to 10 days after the reservation is made.
- An additional deposit of 40% of the total charter cost must be paid up to 100 days before cruise departure date.
- Remaining 20% of the total charter cost must be paid up to 60 days before cruise departure date.

Reservations made between 100 and 61 days before cruise departure:

- It requires a down payment of 60% of the total charter cost to secure booking. This payment must be received maximum up to 10 days after the reservation is made.
- Remaining 40% of the total charter cost must be paid up to 60 days before cruise departure date.

Reservations made between 60 and 0 days before cruise departure.

- It requires an immediate payment of 100% of the total charter cost to secure booking.

CANCELATIONS & PENALTIES FOR CHARTERS

- Cancellations made up to 150 days or more prior to the cruise departure date, have a cancellation fee of 10%.
- Cancellations made between 149 and 101 days before the cruise departure date, have a cancellation fee of 30% of the total charter cost.
- Cancellations made between 100 and 61 days before the cruise departure date, have a cancellation fee of 60% of the total charter cost.
- Cancellations made between 60 and 0 days before the cruise departure date, have a cancellation fee of 100% of the total charter cost.

Note: if we (or you) manage to sell spaces for that particular departure date, penalties will be applied proportionally according to the spaces that have been sold.

NOTES FOR FIT'S OR CHARTER RESERVATIONS:

- All reservations will have a lock status (not guaranteed reservation) until receipt of the corresponding deposit. Upon receipt of the deposit, then the condition of the booking becomes a confirmed reservation (and subject to the conditions outlined as Cancellation and Penalties).
- If the travel agent or tour operator does not meet the payment dates set for their passenger reservations, THE BOAT OPERATOR reserves the right to cancel the reservation and is not responsible of future claims from passengers.

DISCOUNTS AND SUPPLEMENTS:

- In the Anahi Yacht can travel children of any age, but caring for their physical integrity and their welfare depend and is the sole responsibility of the child's parents.
- Children under 12 years, receive a discount of 20% of the normal rate.
- The supplement for single occupancy is 70% of the regular rate.
- For charters if the guiding services are requested to be in another language other than English and / or Spanish, then a daily supplement of us\$150. - will apply (we can provide guides in French, Italian and German).

Air tickets to/from Galapagos must be purchased by The Boat Operator. Air fares could be modified, without previous notice. A penalty of USD 50,00 per person will be included if tickets will not be issued by The Boat Operator.